

IMPROVING TOWN SERVICES
Town of Chevy Chase Community Survey 2008

I. Public Safety

Check the appropriate box.

Please indicate your satisfaction with...		Satisfied	Dissatisfied
a)	Your sense of personal safety in Town	81%	19%
b)	The visibility of police in Town <i>during the day</i>	79%	21%
c)	The visibility of security patrols in Town <i>at night</i>	60%	40%
d)	Enforcement of traffic laws on Town streets	80%	20%
e)	Motorist safety on Town streets	90%	10%
f)	Pedestrian safety on Town sidewalks and crosswalks	84%	16%
g)	The Town's sidewalk network	84%	16%
h)	Street lighting	71%	29%
i)	Street signage	93%	7%

If dissatisfied, please explain: _____

II. Community Relations & Public Information

Check the appropriate box.

Please indicate your satisfaction with...		Satisfied	Dissatisfied
a)	The information you receive from the Town	95%	5%
b)	The Town's resident newsletter, <i>Forecast</i>	97%	3%
c)	The Town's website	95%	5%
d)	Town-sponsored activities	98%	2%
e)	Customer service from Town employees	96%	4%

If dissatisfied, please explain: _____

III. Permitting & Code Enforcement

Check the appropriate box.

Please indicate your satisfaction with...		Satisfied	Dissatisfied
a)	The effectiveness of Town building regulations in controlling the bulk and mass of new construction in Town	57%	43%
b)	Enforcement of construction regulations	70%	30%
c)	Enforcement of fence, wall and hedge regulations	80%	20%
d)	Enforcement of permit parking regulations	88%	12%

If dissatisfied, please explain: _____

IV. Trash & Recycling

Check the appropriate box.

Please indicate your satisfaction with...		Satisfied	Dissatisfied
a)	Backdoor trash collection	95%	5%
b)	Curbside recycling	97%	3%
c)	Yard waste collection	98%	2%
d)	Leaf collection	97%	3%
e)	Trash & Treasures	99%	1%
f)	Special pick-up requests	98%	2%

If dissatisfied, please explain: _____

V. Streets & Sidewalks

Check the appropriate box.

Please indicate your satisfaction with...		Satisfied	Dissatisfied
a)	Maintenance of Town streets	90%	10%
b)	Maintenance of Town sidewalks	91%	9%
c)	Maintenance of Town street signs	98%	2%
d)	Cleanliness of Town streets	97%	3%
e)	Street snow removal	98%	2%
f)	Sidewalk snow removal	88%	12%

If dissatisfied, please explain: _____

VI. Parks, Grounds & Trees

Check the appropriate box.

Please indicate your satisfaction with...		Satisfied	Dissatisfied
a)	Maintenance of Town parks, paths and entryways	90%	10%
b)	Town's tree planting program	91%	9%
c)	Town's tree maintenance program	92%	8%
d)	Consulting arborist service	91%	9%

If dissatisfied, please explain: _____

VII. Planning Ahead

Please indicate what you believe are the three most important issues facing the Town over the next five years.

1. Safety/Crime (111)
2. Mansionization (64)
3. Purple Line/CCT (60)

Please provide your block number and street name (e.g. 4200; Leland):

Block Number

Street Name

This concludes the survey. Thank you for your time! Please return your completed survey to the Town Office by October 31. If you have any further comments, please e-mail the Town office at townoffice@townofchevy Chase.org.

Logo with Address here

Town of Chevy Chase
4301 Willow Lane
Chevy Chase, Maryland 20815

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