

IMPROVING TOWN SERVICES
Town of Chevy Chase Community Survey 2006

I. Public Safety

a) Do you feel safe in the Town? 94% Yes 6 % No

If no, please explain: see supplemental documents _____

Check the appropriate box.

Please indicate your satisfaction with...		Satisfied	Dissatisfied
b)	The visibility of police in Town <i>during the day</i>	87%	13%
c)	The visibility of security patrols in Town <i>at night</i>	79%	21%
d)	Enforcement of traffic laws on Town streets	75%	25%
e)	Motorist safety on Town streets	85%	15%
f)	Pedestrian safety on Town sidewalks and crosswalks	82%	18%
g)	The Town's sidewalk network	79%	21%
h)	Street lighting	76%	24%
i)	Street signage	94%	6%

If dissatisfied, please explain: see supplemental documents _____

II. Community Relations & Public Information

Check the appropriate box.

Please indicate your satisfaction with...		Satisfied	Dissatisfied
a)	The information you receive from the Town	96%	4%
b)	The Town's resident newsletter, <i>Forecast</i>	97%	3%
c)	The Town's website	94%	6%
d)	Town-sponsored activities	97%	3%
e)	Customer service from Town employees	93%	7%

If dissatisfied, please explain: see supplemental documents _____

III. Permitting & Code Enforcement

Check the appropriate box.

Please indicate your satisfaction with...		Satisfied	Dissatisfied
a)	Enforcement of Town building regulations	60%	40%
b)	Enforcement of Town regulations, other than building regulations (e.g. parking enforcement)	86%	14%

If dissatisfied, please explain: see supplemental documents _____

IV. Trash & Recycling

Check the appropriate box.

Please indicate your satisfaction with...		Satisfied	Dissatisfied
a)	Backdoor trash collection	97%	3%
b)	Curbside recycling	97%	3%
c)	Yard waste collection	97%	3%
d)	Leaf collection	94%	6%
e)	Trash & Treasures	96%	4%
f)	Special pick-up requests	99%	1%

If dissatisfied, please explain: see supplemental documents _____

V. Streets & Sidewalks

Check the appropriate box.

Please indicate your satisfaction with...		Satisfied	Dissatisfied
a)	Maintenance of Town streets	97%	3%
b)	Maintenance of Town sidewalks	89%	11%
c)	Maintenance of Town street signs	98%	2%
d)	Cleanliness of Town streets	96%	4%
e)	Street snow removal	97%	3%
f)	Sidewalk snow removal	85%	15%

If dissatisfied, please explain: see supplemental documents _____
