

## WHAT TO DO WHEN YOU EXPERIENCE A NOISE PROBLEM:

Residents who experience noise disturbances have many options.

- Speak to your neighbor. Ask them to speak to contractors/sub-contractors/yard workers and suggest noise mitigation measures.
- For daytime noise that exceeds County noise levels, contact the County Department of Environmental Protection (DEP) at 240-777-7700. You may also contact the County using an online form through the DEP's website: [www.montgomerycountymd.gov/dep](http://www.montgomerycountymd.gov/dep).
- If the County's response is not timely, you may file a [2-party complaint form](#) with the County.
- For noise during TOCC Quiet hours, call the County non-emergency police number at 301-279-8000 and file a [NOISE COMPLAINT FORM](#) with the Town Office. The police will respond if there is an officer available. The Town is collecting data to understand the nature of noise in the Town and will follow up on all complaints. In addition, this [COMPLAINT FORM](#) serves as the basis for warnings and enforcement actions by Town staff.
- Request that Town Staff speak to the offending party on your behalf. This serves as a first warning. Subsequent consequences for repeated violations of Town Quiet Hours may include citations.